

## **PRIVACY POLICY (Notice)**

At CRE-Dense Upload, Inc., privacy is a priority. The purpose of this document is to set out how CRE-Dense Upload, Inc. and its affiliates (“us,” “our,” or “we”) collect, use, store, or otherwise process personal information about customers and other individuals (collectively “you”, “your”) who access or use our websites, including cre-denseupload.com, our web client or professional client, and/or any of our other websites, products, or services that link to this Privacy Policy (the “Services”). By using our Services, you understand that we will collect and use your personal information as described in this Privacy Policy. Please take the time to review our Privacy Policy, in order to better understand our commitment to maintaining your privacy, as well as our use and disclosure of your information.

This privacy policy will explain how CRE-Dense Upload, Inc., uses the personal data we collect from you when you use our website.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
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### **What data do we collect?**

CRE-Dense Upload, Inc., collects the following data:

- Personally Identifiable Information (PII), such as full name, email address, phone number, etc.
  - We use the term “Personally identifiable information” to mean information that identifies, or that can reasonably be linked to, an actual natural person (that is a real, named human being). We used the term “information” to include all types of

information including “personal identification information”. We do not sell (as “sell” is traditionally defined) your personally identifiable information.

You hereby agree, approve, authorize, and consent to, and hereby instruct, the disclosure, transmittal, review, and sharing by CRE-Dense Upload of your Data, Personal Information, and Content which is designated by you (including, without limitation, immunization records, ACLS, CPR, and other certifications, licenses and training verifications and certifications, health-care physical records, and other information) to or by (i) any entity, organization, association, or person designated or authorized by You; for purposes of performing or providing the products or services requested and purchased by You.

### **How do we collect your data?**

By creating an account or accessing the software application platform, you acknowledge and agree that CRE-Dense Upload, Inc. may collect, process, and use information. You directly provide CRE-Dense Upload, Inc. with most of the data we collect. We collect data and process data when you:

- Register online for any of our services.
- Fill out any quality improvement surveys.
- Use or view our website via your browser’s cookies.
- Subscription for newsletter and updates.

### **How will we use your data?**

This Privacy Notice (“Notice”) does not apply to any third-party websites and apps that you may use, including those to which we link in our Services. You should review the terms and policies for third-party websites and apps before clicking on any links. CRE-Dense Upload, Inc. collects your data so that we can:

- Process your registration and manage your account.
- Send your data to medical institutions and credentialing organizations that you authorize to receive your personal data for medical contracts and employment.
- Quality Improvement (QI) surveys will be used for continuous improvement of our software application platform. You have the right to always opt out from completing surveys.

### **Payment Method**

We do not collect and store any payment information. Your payment will be processed and directed to Paypal. Please review user agreement in Paypal for further details about Terms of Use and Privacy Agreement.

## **How do we store your data?**

CRE-Dense Upload securely stores your data within a secure AWS container. Data is only accessible directly with a key pair maintained by our IT director.

We will keep your profile and credentialing data for 30 days after the expiration of the account. Once this time period has expired, we will delete your data by removing all references in the databases as well as remove the encrypted uploaded documents.

**Inactivity after ten minutes will lead to Timeout of application, meaning it will automatically log user out of application.**

## **Expiration of Account**

All accounts will be deleted 30 days after expiration date of membership. A new account will need to be created.

## **Marketing**

Our Company would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing information, you may always opt out at a later date.

You have the right at any time to stop CRE-Dense Upload, Inc., from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please [click here](#).

## **What are your data protection rights?**

We use a variety of security measures designed to ensure the confidentiality of your information. However, as set forth in the applicable terms of service we cannot and do not guarantee security of information transmitted to us. Please do your part to help protect the information you provide us. We would never contact you and ask for your password. CRE-Dense Upload, Inc would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

**The right to access** – You have the right to request CRE-Dense for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification** – You have the right to request that CRE-Dense correct any information you believe is inaccurate. You also have the right to request CRE-Dense to complete the information you believe is incomplete.

**The right to erasure** – You have the right to request that CRE-Dense erase your personal data, under certain conditions.

**The right to restrict processing** – You have the right to request that CRE-Dense restrict the processing of your personal data, under certain conditions.

**The right to object to processing** – You have the right to object to CRE-Dense’s processing of your personal data, under certain conditions.

**The right to data portability** – You have the right to request that CRE-Dense transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us at:           

Or write to us:           

#### User-Submitted Information

You are responsible for any Content you transmit through our Websites. You agree, represent and warrant that any Content you transmit through our Websites or to us is truthful, accurate, not misleading and offered in good faith, and that you have the right to transmit such Content. You shall not upload, post or otherwise make available on or through a Website any Content protected by copyright, trademark or other proprietary right of any third party without the express written permission of the owner of such right(s) or the authority to do so. You shall be solely liable for any damages resulting from any infringement of copyright, trademark or other proprietary rights, or any other harm resulting from such a submission. We do not want you to, and you should not, send any confidential data or Content such as drivers’ licenses or social security card information or other proprietary Content to us unless specifically requested by us. Please note that any confidential Content sent to Cre-dense other than Content requested by Cre-dense, will be deemed not to be confidential or proprietary. You shall be solely liable for any damages resulting from any data loss or breach that may occur.

#### Limitation of Liability

CRE-DENSE AND EACH OF ITS BOARD MEMBERS, DIRECTORS, OFFICERS, EMPLOYEES, AGENTS AND CONTRACTORS (COLLECTIVELY, THE "RELEASEES") WILL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND ARISING OUT OF OR RELATING TO THE UPLOADING OF CONFIDENTIAL DATA OR CONTENT, INCLUDING BUT NOT LIMITED TO DAMAGES CAUSED BY OR RELATED TO ERRORS, OMISSIONS, INTERRUPTIONS, DEFECTS, DELAYS IN OPERATION OR TRANSMISSION, COMPUTER VIRUSES OR LINE FAILURES, DATA LOSS OR BREACH.

THE RELEASEES SHALL NOT HAVE ANY LIABILITY OR RESPONSIBILITY FOR ANY ACTS, OMISSIONS OR CONDUCT OF ANY USER OR OTHER THIRD PARTY. THE RELEASEES WILL ALSO NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, EVEN IF THEY HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IF ANY PORTION OF THIS LIMITATION OF LIABILITY IS FOUND TO BE INVALID OR UNENFORCEABLE FOR ANY REASON, THEN THE AGGREGATE LIABILITY OF THE RELEASEES SHALL NOT EXCEED ONE HUNDRED DOLLARS (\$100).

### Indemnity

You agree to indemnify and hold harmless CRE-DENSE and its Board members, directors, officers, employees, agents and contractors from and against any and all claims, damages, losses, costs (including without limitation reasonable attorneys' fees) or other expenses that arise directly or indirectly out of or from (a) your breach of any provision of this Agreement; (b) your activities in connection with the Websites; or (c) unsolicited information you provide to the CRE-DENSE through the Websites.

## **Cookies**

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

### **How do we use cookies?**

CRE-Dense uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

### **What types of cookies do we use?**

There are a number of different types of cookies, however, our website uses:

- **Functionality** – CRE-Dense uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.

- Advertising – CRE-Dense uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. CRE-Dense sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

## **How to manage cookies**

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

## **Privacy policies of other websites**

Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

## **Changes to our privacy policy**

CRE-Dense keeps its privacy policy under regular review and places any updates on this web page. If we make material changes, we will notify you by email (email address specified in your account) or by means of posting a notice on this website prior to the change becoming effective, as well as to inform you of any choices you may have with respect to these changes.

## **Children**

Our Services are not designed for and are not marketed to people under the age of 18 or such other age designated by applicable law (“minors”). We do not knowingly collect or ask for personal information from minors. We do not knowingly allow minors to use our Services. If you are a minor, please do not use our Services or send us your personal information. We delete personal information that we learn is collected from a minor without verified parental consent. Please contact us at [cre-denseupload.com](mailto:cre-denseupload.com), if you believe we might have personal information from or about a minor that should be removed from our system.

## **California Consumer Privacy Rights**

In addition to the other information and rights described in this Privacy Policy, California residents are also entitled to certain additional information and have certain additional rights under the California Consumer Privacy Act (“CCPA”) with respect to their personal information. If you are a resident of California (a “Consumer” as defined by the CCPA), this section of the Privacy Notice applies to you. If you are not a Consumer, this section does not apply to you and you should not rely on it. Under the California Civil Code Section 1789.3, to

specific consumer rights information. It explains how we collect, use, and share your Personal Information and how to exercise your rights under the California Consumer Privacy Act (CCPA).

You may contact us if you have further questions and/or concerns [info@cre-denseupload.com](mailto:info@cre-denseupload.com). Learn more here: <https://oag.ca.gov/privacy/ccpa>.

## **Verifying Requests**

To help protect your privacy and maintain security, we will take steps to verify your identity before granting you access to your personal information or complying with our request. If you request access to or deletion of your personal information and do not sign into an account with us, we require you to provide the following information: full name, email address, phone number, and postal address. In addition, if you do not have an account and you ask us to provide you with specific pieces of personal information, we reserve the option to require you to sign a declaration under penalty perjury that you are the consumer whose personal information is subject of the request.

## **How to contact us**

Have any questions about our Privacy Policy, please just ask. If you have any questions about CRE-Dense's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [info@cre-denseupload.com](mailto:info@cre-denseupload.com)

Call us:

Or write to us at:

## **How to contact the appropriate authority**

Should you wish to report a complaint or if you feel that CRE-Dense has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Email: [Corpinfo@sos.texas.gov](mailto:Corpinfo@sos.texas.gov)

Address: Business & Commercial Section  
Secretary of State  
P.O. Box 13697  
Austin, TX 78711

By using this Site you understand and agree to the terms outlined here, in the Terms of Service and the Legal Notices.